



Crowley's Granite Concepts
10100 SW Herman Road
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CCB #131894

Dear Customer,

In light of the ongoing concerns associated with the coronavirus disease (COVID-19), we wanted to share with you how Crowley's Granite is managing the situation.

It is our goal to keep our employees, customers, and business partners healthy and safe.

Recognizing that the nature of our business requires in-person interaction, we would like to share with you the measures we are taking so that all of our employees, customers, site contacts, and other business partners remain safe. These measures include, but are not limited to:

In office:

- We have increased our hygiene measures at our showroom and shop, including the disinfection of most transited and high-touch areas.
- We have implemented a no hand-shaking policy with colleagues, customers, and business partners.
- We will be abiding by the social distancing rule, keeping our distance whenever possible.

On jobsites:

- Our install crews will all carry masks, gloves, hand sanitizer and sanitation wipes in their vehicles to use in customer's homes.
- Our install crews also will disinfect all countertops and areas they have touched before leaving the customer's home.

If you answer yes to any of the following question please call the office to reschedule our visit.

1. Does anyone in the home have a fever, cough or breathing difficulty?
2. Has anyone in the home traveled internationally in the last fourteen (14) days?
3. Has anyone in the home been in close contact with someone who is ill has symptoms noted in #1 or traveled internationally?

We encourage employees to take routine precautions as recommended by the Centers for Disease Control and Prevention (CDC). Employees have been reminded to stay at home, and will be required to stay home, if sick. Given the unpredictable situation we are facing globally, we will continue to monitor the evolution of the coronavirus outbreak on a daily basis to try to anticipate potential restrains that may affect our business activity in the future in order to be able to maintain at least essential operations. If you have specific concerns about your project, please reach out to us to discuss.

See link for more information. <https://www.cdc.gov/coronavirus/2019-ncov/>